

Alternative Pathways for use by Paramedics

For use in & by:	Organisation-wide – EEAST Paramedics
Division responsible for document:	Corporate/ Medical Director
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To support Paramedics in accessing non-Emergency Department (ED) pathways, the following pathways have been agreed for EEAST staff to access. The green pathways are confirmed for direct paramedic access, the red patient groups are not suitable for direct access.

For more details paramedics can access the QR code on the Trust internet. Ambulances should access the correct entrance for non-ED arrivals.

Patient cohort	Service provided	Can paramedics directly access it?	Do paramedics need access to it?	Details
Patients requiring GP support	GP Streaming If inadvertently conveyed then patient will be directly streamed	No	No	If a paramedic considers patient needs GP support, patient should be referred to own GP. Not conveyed
Medical patients	Medical SDEC 01609 286286 ext 7767 08:00-20:00 Mon-Fri, 16:00-18:30 Sat & Sun	Yes	Yes	Open access via call
Older patients	Conveyance to OPED On arrival direct to OPED	Yes	Yes	From OPED review can then access OPAC
Over 70 for Comprehensive Geriatric Assessment	Call OPAS 01603 288 181	Yes	Yes	Must meet criteria attached and to note that referrals are expected to be low.
Oncology	Acute Oncology Service Patient contact card: Oncology: 01603 464799 Haem: 01603 646753	Yes	Yes	Pre-existing patients and should have a contact card
Surgical patients	Surgical SDEC or Hot Abscess Service Straight to ED, ED to call 0001	No	No	Non acute patients should be referred to their GP and not conveyed. Acute patients should be taken directly to ED
Children and Young People	First stop CHED On arrival direct to CHED 01603 287055	Yes	Yes	Direct access to CHED.
	CAU can be accessed directly for patients who have been given Open Access. 01603 646580 (day) or 01603 286286 ext 5774 (24/7)	Yes	Yes	Direct calls in place for patients attending in relation to their specific condition where Open Access has been granted.