

We want you to tell us if something made you unhappy when you were at hospital



There are lots of ways you can tell us



You can tell someone who works at the hospital



You can tell PALS



pals@nuh.nhs.uk 01603 289036

You can tell the Complaints team



complaints-team@nuh.nhs.uk

You can write to the Chief Executive
The attached form may help



Dear Chief Executive

I am writing to you as I am unhappy about something that has happened to



me or my family at the Norfolk and Norwich Hospital.

The date it happened was

The Patients name.....

Their date of birth.....

Hospital number (if known).....

Address.....

..... Post code.....



My concerns are (please continue on a separate sheet if needed)

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.....
.....



I would like to know.....

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.....

Please find out more about my complaint.

Signed..... Date

Print your name and address

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(We may have to get the consent of the patient before we can discuss this matter with you)