

## Oversight and Assurance Group – July Update

### **Introduction**

In July the Oversight and Assurance Group (OAG) of external stakeholders was briefed on the Norfolk and Norwich University Hospitals' (NNUH) progress towards delivery of the CQC recommendations as follows:

### **Quality Improvement Plan - Progress Summary**

In May, of the 82 Must do and Should do actions:

- 26% are Black – completed and archived
- 10% are Blue – completed and evidenced
- 15% Red – actions have been started not yet complete
- 10% Amber – actions are underway
- 39% Green – actions are completed and are currently being evidenced.

### **Outcome of NHSI Infection and Prevention Control Inspection**

An NHSI inspection team lead by Dr Debra Adams visited the Trust on Tuesday 16 July to carry out an IP&C re-inspection; the Trust rating was improved from RED to GREEN.

### **Evidence Group**

To substantiate progress on the Improvement Plan actions, information is collated and checked by the Evidence Group. The Evidence Group met on 27 June and 4 July to review evidence and assess its suitability.

### **Presentations**

The deep dive presentation featured the Emergency Department's improvements in the following areas: a new governance structure; introduction of weekly patient safety audits; trauma pathway documentation; patient flow to the Rapid Assessment and Treatment service; and mental health risk screening.

The next OAG meeting takes place on 4 September 2019.