Contact details

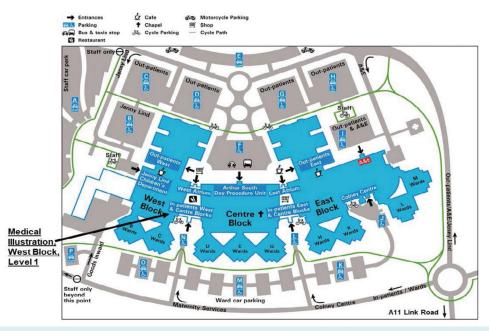
Medical Illustration Norfolk and Norwich University Hospitals NHS Foundation Trust Colney Lane Norwich Norfolk NR4 7UY

Tel: 01603 287247

How to find us

The department is located on Level 1 in the West Block Please use the In-patients West and Centre entrance/s and follow the signs to Medical Illustration

If you are coming by car and need to park, the closest car park/s are M, N, O



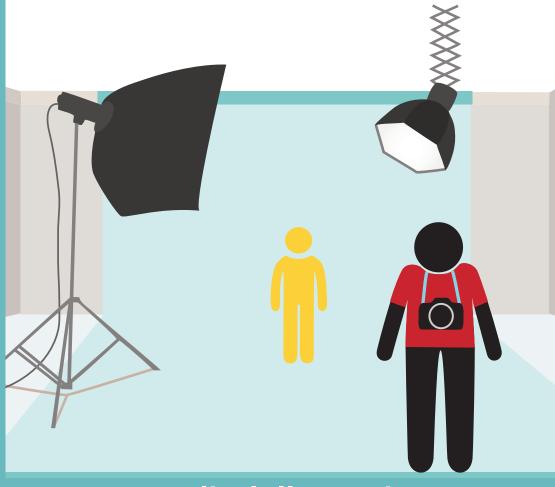
Opening times

Monday to Thursday 08:30 – 13:00 and 14:00 – 17:00 Friday 08:30 – 13:00 and 13:30 – 16:30 Closed Weekends and Bank Holidays





Why am I being Photographed?



Medical Illustration

Why am I being Photographed?

During your visit to the Norfolk and Norwich University Hospital, you may be asked to have some clinical photographs. The Medical Illustration department provides a service to healthcare professionals who require clinical photography for use in patient care. We realise that you may not have had clinical photographs taken before, this leaflet explains why this is important and what will happen.

Staff would like you to feel as comfortable as possible. Please feel free to ask your photographer if you have any questions or concerns.

What is a clinical photograph?

Your photographs will be taken with a digital camera to provide an accurate visual record of your condition. This can be useful to see any changes in a condition or any improvement with treatment.

Why do I need to have photographs taken?

Your consultant or a member of your medical team has requested that we take photographs of you as part of your treatment. These will be stored as part of your confidential medical records.

The areas to be recorded have been indicated on the request; we will discuss the photographic views with you before taking the photographs. You may be asked to remove items of clothing and jewellery in order that a good, clear photograph can be taken. A changing room is provided and a chaperone can be present if you wish.

How will I be photographed?

Clinical photography will take place in the department's professional photographic studio. If you are not able to go to the studio, the photographer will come to the ward or clinic to photograph you.

Do I have a choice?

Yes. If you do not wish to be photographed it will not affect your treatment or care in anyway.

Who will photograph me?

You will be photographed by a Clinical Photographer who is specially trained in taking clinical photographs. A friend or relative can accompany you if you wish, or we can provide a chaperone.

What happens to the photographs?

The photographs will be stored confidentially on the Trust's Clinical Image Library as part of your medical records. They will only be used by healthcare professionals involved in your care.

According to the level of consent you agree with, your photographs will be used for one or more of the following:

- **Level A:** Your medical records; teaching of health care professionals; medical publications
- **Level B:** Your medical records; teaching of health care professionals
- **Level C:** Your medical records only

If you have any questions about consent or confidentiality, please ask a member of the Medical Illustration team.

How are the photographs stored?

The images are uploaded to the Trust's secure Clinical Image Library; access to this database is restricted and storage and retrieval of images is carried out under information governance guidelines.

How long will I have to wait?

We operate an appointment-based system, Clinical Photography can be done on the same day, however, sometimes there may be longer waiting times during busy periods. Alternatively, if you are unable to wait, you can arrange an appointment for a later date. Please ask the Clinician for a leaflet.