



# SR1 non-cancer patient leaflet

Information for patients, carers and families

## Hello

**You have been given this leaflet because a nurse or doctor has completed a Department of Work and Pension (DWP) form called an SR1 on your behalf.**

The SR1 form allows you to make a claim for Attendance Allowance if you are over state pension age, or Personal Independence Payment if you are under.

**The SR1 form will be emailed** to the Department of Work and Pension on your behalf but **YOU NEED TO MAKE AN APPLICATION** under the **'Special Rules'**. These benefits cannot be backdated so try to make an application as soon as you can.

### **To apply for Attendance Allowance (AA):**

call the Attendance Allowance helpline on 0800 731 0122, Monday to Friday, 8am to 6pm. They will send you an application form. It is also possible to download and print the form and there is a limited online application service too.

### **To apply for Personal Independence Payment (PIP):**

call the PIP new claims helpline on 0800 917 2222. Monday to Friday, 8am to 5pm. They will interview you over the phone. You can have someone in the room with you. If you need help with getting around, be ready to talk about this as you might get the mobility part of PIP too.

**Before you call, you will need to have the following information ready.**

1. Your National Insurance number
2. Details of the bank account you would like the benefit paid into
3. Contact details for your GP and any other healthcare professionals you deal with
4. Your nationality or immigration status
5. Dates and details of any hospital or care homes stays
6. Details of any stays longer than 4 weeks outside the UK in the last 3 years.

## Good to know

You can get AA and PIP even if you're working, have savings or are getting other benefits. These benefits are not means-tested so no-one will ask you about your savings or income.

Because you have a life-limiting illness, the DWP allows you to receive the daily living part of AA or PIP to help with the extra living costs you might have.

Applying under the 'Special Rules' means that you don't have to meet the 'usual rules' so you will not be asked questions about what you need help with. This makes the AA form much easier to fill out and the PIP interview quicker. There is also no need for a face-to-face assessment.

If you get other benefits, like Universal Credit, Pension Credit or Employment and Support Allowance (ESA), AA or PIP can boost the amount of money you get. If you were turned down in the past, you might even find that you can now get these benefits. The CAB and Turn2us websites have benefit calculators that can help you work out if this is the case for you.

## Do you need help?

Perhaps you have a relative or friend who could help you? This would be the quickest way.

If you are over 50, you can ask Age UK for help.

## Really stuck?

**Contact the palliative care social workers at NNUH:**

grainne.murray@norfolk.gov.uk tom.lincoln@norfolk.gov.uk

**Tel:** 01603 287227